

Program Administrators Report June 2019

NBCRNA Launches Resource for DNP/PhD Student Research

The NBCRNA announces a new resource for DNP/PhD candidates that includes a list of potential research topics related to the value of credentialing. During the February 14, 2019, NBCRNA Update at the Assembly for Didactic and Clinical Educators (ADCE), NBCRNA President Mary Wojnakowski, PhD, CRNA, announced that the NBCRNA would be creating this resource based on requests by students and other constituents. This new Research Topic resource can be found [here](#) on the NBCRNA website.



Email Messaging to .edu Addresses

The NBCRNA primarily uses email to correspond with all constituents. The importance of an accurate email address cannot be overstated. Upon entry to a NAEP we encourage the use of the “.edu” domain, if available. Our automated notifications for SEE and NCE eligibility have greater delivery success when a .edu domain is used. Other servers, such as gmail, yahoo, icloud, etc often divert our automated messages to a junk folder. While the use of the .edu address is advisable when enrolled in a program, the .edu addresses often expire soon after program completion. If this is the practice at your university please remind your graduates to update their email address in their NBCRNA profile so messages regarding their credential can be delivered to an active email account.



What is in a Name?



For our records and purpose of certification, the accuracy of one's **First Name** and **Last Name** is crucial! Pearson VUE, State Boards of Nursing, local institutional privileging departments and other Regulators require a **legal** first name and last name to appear on all documents relative to an individual's credential. When students and graduates are not able to be admitted to a testing center to take a SEE or NCE, it is most often due to an identification mismatch. For this reason, the name reflected in the NBCRNA database *must* match an exam candidate's legal identification. Please help us to serve your students (and your program) better by stressing this to entering and exiting cohorts.

Exam Accommodations

The NBCRNA complies with the Americans with Disabilities Act (ADA). To ensure equal opportunity for all qualified persons, a candidate with a documented disability may request a reasonable testing accommodation by submitting a written request along with supporting documentation to the NBCRNA with their completed application. Supporting documentation includes the following:



1. A written **personal statement** identifying the basis of your need for accommodation and how that impacts your testing ability.

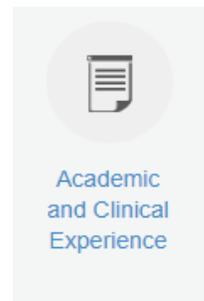
2. **A current, complete and comprehensive evaluation** from a qualified healthcare professional preformed within the past three years. Qualified healthcare professionals must be licensed or otherwise properly credentialed, possess expertise in the disability for which the accommodations are sought, have made an individualized assessment of the candidate that supports the need for the requested testing accommodations.

3. **Documentation from qualified healthcare professional must include the following;**
 - a. Official letterhead from a licensed or qualified healthcare professional who has examined the applicant
 - b. Official diagnosis, date of diagnosis, and identification of current need for testing accommodations
 - c. Recommended accommodations/modifications
 - d. Dated and signed by qualified healthcare professional
 - e. Results of psycho-educational or other professional evaluations

4. **Nurse Anesthesia supporting documentation.** A letter from the nurse anesthesia educational program administrator documenting the types of prior academic/test accommodations provided to the candidate during their nurse anesthesia educational program or a statement that no accommodations were given; faculty or supervisor feedback if applicable.

Transcript Default Trend Identified

During our last May/June graduation spike, a trend was identified regarding the Academic and Clinical data entry on the NBCRNA transcript form. Some third-party vendors have prepopulated the **Total Clinical Hours** section. This default value loads with every student's transcript and overrides the individual calculation. Programs can monitor this default override by leaving the field blank allowing the system to automatically use the individual calculation. Please **review this value** after uploading your transcripts to verify that accurate numbers are reflected.



Process Improvement



To continue to provide optimal services and ongoing improvements to all our constituents, the NBCRNA is moving to a new Database Management System later this year. The new system will ultimately streamline process cycle time for programs and students in all applications and will improve the overall NBCRNA interface utilizing technology innovations and best practices. This project will also bring process efficiencies and improvements in system functionality. We will continue to keep the Nurse Anesthesia Educational Program community informed as changes are readied for release and are implemented, you will receive details on specific features and upgrades to make this transition smooth. Stay tuned!

KEY CREDENTIALING CONTACTS

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